

Adult Social Care Performance: 2016/17 – Quarter 2

Adult Social Care Outcome Framework

Indicator	2013/14	2014/15	2015/16	2015/16 Benchmarking			2016/17 Q1	2016/17 Q2	Target	Rating	Comments
				England Average	England Ranking	England Rank DoT					
1A: Social care-related quality of life.	18.3	17.9	18.1	19.1	147/150	↑	N/A	N/A	18.4	N/A	16/17 user survey results available May '17
1B: Proportion of people who use services who have control over their daily life.	71.5%	67.1%	70.5%	76.5%	138/150	↑	N/A	N/A	72.5%	N/A	16/17 user survey results available May '17
1Cia: Service Users aged 18 or over receiving self-directed support as at snapshot date.	-	96.2%	98.7% (3763/3812)	86.9%	31/152	↑	99.1% (3,862/3,859)	99.6% (3,828/3,844)	98.9%		New definition in 2014/15
1Cib: Carers receiving self-directed support in the year.	-	100%	100% (147/147)	77.7%	=1/152	↔	100% (114/114)	100% (131/131)	100%		New definition in 2014/15.
1Ciaa: Service Users aged 18 or over receiving direct payments as at snapshot date.	-	41.3%	44.4% (1693/3812)	28.1%	8/152	↑	44.2% (1,707/3,859)	45.1% (1,735/3,844)	45.3%		New definition in 2014/15
1Ciib: Carers receiving direct payments for support direct to carer.	-	100%	100% (147/147)	67.4%	=1/152	↔	100% (114/114)	100% (131/131)	100%		New definition in 2014/15.
Indicator	2013/14	2014/15	2015/16	2015/16 Benchmarking			2016/17 Q1	2016/17 Q2	Target	Rating	Comments

				England Average	England Ranking	England Rank DoT					
1D: Carer reported quality of life.	No carers survey	7.2	No carers survey	N/A	N/A	N/A	N/A	N/A	7.7	N/A	16/17 carer's survey results available May '17
1E: Proportion of adults with a learning disability in paid employment.	7.7%	6.9%	5.2% (41/793)	5.8%	85/152	↓	5.6% (41/736)	4.8% (37/764)	6.0%		New definition in 2014/15
1F: Proportion of adults in contact with secondary mental health services in paid employment.	2.2%	1.8%	2.9%	6.7%	141/148	↑	N/A	2.1%	4.0%		April – June data published (MHMNDs)
1G: Proportion of adults with a learning disability who live in their own home or with their family.	67.4%	69.8%	71.8% (569/793)	75.4%	98/152	↓	72.4% (533/736)	72.6% (555/764)	72.8%		New definition in 2014/15
1H: Proportion of adults in contact with secondary mental health services who live independently, with or without support.	34.1%	35.8%	62.3%	58.6%	90/152	↑	N/A	36.3%	65%		April – June data published (MHMNDs)
1I: Proportion of people who use services and their carers who reported that they had as much social contact as they would like.	Users	39%	35.6%	37.2%	45.4%	↑	N/A	N/A	39.8%	N/A	16/17 user survey results available May '17
	Carers	No carers survey	31.9%	No carers survey	N/A	N/A	N/A	N/A	35.5%	N/A	16/17 carer's survey results available May '17
2Ai: Adults aged 18-64 whose long-term support needs are met by admission to residential and nursing care homes, per 100,000 pop (Low is good)	12.6 27 admissions	13.5 29 admissions	16.3 36 admissions	13.3	111/152	↓	1.4 3 admissions	5.89 13 admissions	16.5		Cumulative measure: Forecast based on Q2 = 26 admissions (11.8/100,000)
Indicator	2013/14	2014/15	2015/16	2015/16 Benchmarking			2016/17 Q1	2016/17 Q2	Target	Rating	Comments

				England Average	England Ranking	England Rank DoT					
2Aii: Older people aged 65+ whose long-term support needs are met by admission to residential / nursing care per 100,000 pop (Low is good).	750.9 291 admissions	734.1 287 admissions	644.1 258 admissions	628.2	82/152	↑	144.8 58 admissions	289.9 119 admissions	633.4		Cumulative measure: Forecast based on Q2 = 238 admissions (594.2/100,000)
2Bi: Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement / rehabilitation services.	Statutory	86.9%	84.3	91.5%	82.7%	19/152	↑	N/A	N/A	90.0%	Statutory measure counts Oct – Dec discharges
	Local	88.2%	89.7%	88.2%	N/A	N/A	N/A	94.5%	93.3%	90.0%	Local measure counts full year
2Bii: Proportion of older people (65 and over) offered reablement services following discharge from hospital.	Statutory	4.0% (230 in reablement)	3.7% (235 in reablement)	3.1% (200 in reablement)	2.9%	72/152	↓	N/A	N/A	3.3%	Statutory counts Oct – Dec discharges
	Local	3.9%	4.2%	3.9% (939 in reablement)	N/A	N/A	N/A	3.4%	3.6%	3.6%	Local counts full year. Cumulative: forecast = 1080.
2Ci: Delayed transfers of care from hospital per 100,000 pop. (Low is good)	15.9	13.0	6.0	12.3	34/152	↑	4.8	5.2 (68 delays)	16/17 target in BCF plan	Based on previous year	Only April to August data available (NHS definition).
2Cii: Delayed transfers of care from hospital attributable to ASC and/or NHS per 100,000 pop. (Low is good)	5.3	4.3	1.7	4.8	37/152	↑	0.2	0.5 (7 delays)	1.5	Based on previous year	Only April to August data available.
2D: The outcomes of short-term services (reablement) – sequel to service	-	63.0%	60.5%	75.8%	129/152	↓	51.3%	56.9%	63.5%		New measure for 2014/15.
Indicator	2013/14	2014/15	2015/16	2015/16 Benchmarking			2016/17 Q1	2016/17 Q2	Target	Rating	Comments

				England Average	England Ranking	England Rank DoT						
3A: Overall satisfaction of people who use services with their care and support.	62.2%	56.9%	61.7%	64.4%	104/150	↑	N/A	N/A	62.5%	N/A	16/17 user survey results available May '17	
3B: Overall satisfaction of carers with social services.	No carers survey	37.7%	No carers survey	N/A	N/A	N/A	N/A	N/A	39.2%	N/A	16/17 carer's survey results available May '17	
3C: Proportion of carers who report that they have been included or consulted in discussion about the person they care for.	No carers survey	68.5%	No carers survey	N/A	N/A	N/A	N/A	N/A	70.5%	N/A	16/17 carer's survey results available May '17	
3D: The proportion of service users and carers who find it easy to find information about services.	Users	70.4%	62.0%	61.7%	73.5%	150/150	↔	N/A	N/A	65.0%	N/A	16/17 user survey results available May '17
	Carers	No carers survey	55.5%	No carers survey	N/A	N/A	N/A	N/A	N/A	61.0%	N/A	16/17 carer's survey results available May '17
4A: The proportion of service users who feel safe.	61.6%	58.3%	60.8%	69.0%	144/150	↑	N/A	N/A	63.0%	N/A	16/17 user survey results available May '17	
4B: The proportion of people who use services who say that those services have made them feel safe and secure.	79.7%	75.4%	80.7%	85.5%	117/150	↑	N/A	N/A	82.5%	N/A	16/17 user survey results available May '17	

Forecast to meet or exceed target - 9

Performance within 0.5% of target - 2

Forecast to miss target - 4

N/A - No data on which to make a judgement - 12